# James Fallouh

mjfallouh@proton.me | LinkedIn | GitHub | Portfolio | Stack Overflow

## FULL STACK DEVELOPER

Motivated and detail-oriented aspiring programmer with a strong foundation in full-stack development and network management. Experienced in developing and maintaining .NET and WordPress applications, providing technical support, and troubleshooting issues. Proven success in integrating TruckMate applications and managing systems using SCCM, ServiceNow, and SafeNet. Proficient in Pulse Secure management, password resets, PC/Mac setup, and software installations. Renowned for strong problem-solving, cross-functional collaboration, and critical thinking skills.

## AREAS OF EXPERTISE

## Java / Spring | C# / Asp.net / WPF | Python | OOP | Networking | JavaScript / Typescript / Express / React / Node.js | HTML / CSS | MVC Architecture | PostgreSQL | SQL | MongoDB | GitHub/SourceTree/Git | PHP / Laravel

#### EXPERIENCE

Total Logistics Control inc, Vaudreuil-Dorion, QC, Canada Full Stack Developer & IT Support Specialist

- Developed, maintained, and updated .NET and WordPress websites and applications.
- Provided technical support and troubleshooting assistance to users.
- Integrated company applications with TruckMate, ensuring seamless connectivity and functionality.

#### BDH collective, Montreal, QC, Canada

Full Stack Developer (Internships)

- Built and customized WordPress sites with Elementor, applying SEO and design specs.
- Configured hosting, backups (SiteGround), and WooCommerce payment setup.
- Uploaded product inventory to Square and applied brand colors from design team.

Apptoza Agency / Bombardier, Dorval, QC, Canada

Service Desk Technician

- Provided first-level technical support and resolved software issues.
- Managed and troubleshot using SCCM, Service-Now, and SafeNet.
- Assisted with Pulse Secure management and performed password resets.

IntelGenx & Thread Collective, St-Laurent, QC, Canada IT Technician (Internships)

- Supported PC and Mac setup, formatting, and software installations.
- Documented processes.
- Provided first-level technical support.

## Sager Food, St-Laurent, QC, Canada

Robot Technician

- Monitored and maintained robot performance.
- Addressing any electrical or mechanical issues as they arose.
- Diagnosed problems with conveyors and sensors.

October 2024 – November 2024

November 2024 - Present

ian team

February 2023 – August 2023

January 2021 – March 2022

February 2022 – June 2022

Jamiliah Tech Store, Aleppo, Syria Technical Support

- Installed and configured security software.
- Prepared and formatted PCs and Macs for new users.
- Installed engineering and accounting software for students.

## EDUCATION

ACS in Full-Stack Development, October 2023 – Present, John Abbott College/ QC, Canada

ACS in Network Administration, John Abbott College/ QC, Canada

Master Degree in Geomatics Engineering, (Primary Stage Completed), Damascus University, Damascus, Syria

#### KEY PROJECTS IN FULL-STACK DEVELOPMENT

Manifest Manger, Load Tracking, Documents Hub

- Total Logistics Control
- ASP.NET

Genial et Aime

- BDH Collective
- WordPress, Elementor

Medical Appointment Booking System Personal Project

• Frontend: React Backend: Spring Online Bookstore Management System Personal Project

- Backend: Spring MVC + (Spring Security)
- Frontend: Blade, CSS, and Bootstrap

September 2010 - July 2015